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|  | **CUSTOMER SATISFACTION SURVEY** | **Document No** | **KEK. EK7** |
| **Release Date** | **07.06.2023** |
| **Revision No** | **00** |
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| **Page No** | **1/1** |

Dear Customer,

Your suggestions and thoughts are very important to us. We ask you to fill out our survey by devoting time to us so that we can provide you with better, faster, better quality service and meet your needs in the best way, thank you for your interest.

# Company Name:

**Title / First Name-Surname:**

# Date:

* Can you easily reach the office employee when you want to meet with our company?

Excellent Good Medium Bad

* Is the technical knowledge of our staff sufficient for you?

Excellent Good Medium Bad

* Are you happy with the attitude and behavior of our staff?

Excellent Good Medium Bad

* Can you get the service you want at the promised time?

Excellent Good Medium Bad

* Are you satisfied with the quality of our service?

Excellent Good Medium Bad

Your positive and negative thoughts about the service offered by our company;

We ask you to fill out the survey form with your actual thoughts in order to provide better service and send them to us by e-mail. ([kalite@ezhar.com.tr](mailto:kalite@ezhar.com.tr))

Best regards,

# Customer Stamp / Signature